BORDERS MACMILLAN WELFARE BENEFITS PARTNERSHIP

The partnership between the Welfare Benefits Service, Macmillan Cancer Support, NHS borders Macmillan centre and local pension service offers a holistic advice and information service which includes income maximisation.

The service offers guidance and assistance to:
- apply for social security benefits and tax credits,
- issues with benefits claims such as overpayments,
- appeal against benefits decisions including representation at appeal tribunals, accessing charitable grants,
- referrals to appropriate council services,
- applying for transport concessions such as blue badge,
- signposting and referral for advice on consumer, housing and employment issues.

The service is open to anyone living in the Scottish Borders who is affected by cancer, including patients, their families and carers.

The service is delivered in the NHS borders Macmillan centre, Borders General Hospital, and also offers telephone advice as well as home visits where appropriate.

Referrals to this service can be made by:
- health care and social care professionals
- other service providers and agencies
- family members
- carers
- the patient

Referrals can be made by phone, fax, email, letter, referral form

The service is available during normal office hours:
Monday to Thursday 8.45 a.m. to 5 p.m. and Friday 8.45 a.m. to 3.45 p.m.

Borders Macmillan Welfare Benefits Partnership
Welfare Benefits Service,
Scottish Borders Council,
Paton Street,
Galashiels
TD1 3AS

Contact:
Karen Hendry, Welfare Benefits Officer;
Marie Wilson, Welfare Benefits Assistant
Tel: 01896 661394
Fax: 01896 662765
Email: wbs@scotborders.gsx.gov.uk