THE FIFE MACMILLAN WELFARE BENEFITS PARTNERSHIP

The partnership provides information and advice about welfare benefits and other financial entitlements to help people cope with the cost of living with cancer.

The service is open to:
- all cancer patients who live in Fife
- their families
- their carers

It applies equally to those whose treatment is delivered out with Fife.

Clients can expect to:
- meet with an experienced welfare benefits adviser
- be given help in assessing their financial situation and needs
- be offered information and advice about their rights and entitlements
- receive guidance and assistance in completing benefit and other claim forms
- be given help, if appropriate, with dealing with appeal tribunals or introduced to other agencies that can offer more specialist help and advice.

The information and advice may be delivered:
- by telephone
- face to face
- in people’s homes
- at outreach venues located throughout Fife.

Referrals to this service can be made by:
- health care and social care professionals
- other service providers and agencies
- family members
- carers
- the patient

Referrals can be made by:
- phone
- fax
- email
- letter
- referral form

The service is available:
During normal office hours, Monday to Friday 9.00am to 4.30pm, in exceptional circumstances appointments can be made out-with these hours.

Partnership Date 08/07/08
THE FIFE MACMILLAN WELFARE BENEFITS PARTNERSHIP

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Lead partner: Citizens Advice and Rights Fife
Other partners: The Pension Service
                Cancer Network Fife
                NHS Fife
                The Princess Royal Carers Trust